

General Enquiries

Tender Office

(Weekdays 8am – 4pm)

Email

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TO WHOM IT MAY CONCERN

Lehae la SARS

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Dear Sir/ Madam,

ERRATUM OF ISSUED DOCUMENTS FOR: RFP 04/2025: Network Carrier and Infrastructure Services (Tower DVC)

DATE ISSUED: 17 February 2026

CLOSING DATE: **12 May 2026 at 11H00**

This communication serves to highlight amended documents as per, Section 7.2.3 of the SARS RFP 04-2025 -1-1 Main document which states that “SARS may issue updated versions of documents issued in the RFP pack and/or may issue additional documentation to form part of the RFP pack”.

ERRATUM FOR ISSUED DOCUMENTS:

Please note the amendment effected are as follows:

NO:	RE- ISSUED DOCUMENTS	Initial	Changes
1.	SARS RFP 04-2025 Closing date Extension Letter	Closing date: 24 April 2026	Closing date: 12 May 2026
2.	SARS RFP 04-2025 -2-1 Standard Bidding Document (SBD) 1	Closing date: 27 March 2026	Closing date: 12 May 2026

NO:	RE- ISSUED DOCUMENTS	Initial	Changes
3.	SARS RFP 04-2025 -1-1 Main document	Pg. 13 - KEY ACTIVITIES AND DATES Bidders to submit written question: 17 February 2026 to 17 March 2026 SARS to respond to bidders' written question: 18 February 2026 to 19 March 2026 Closing date: 27 March 2026	Pg. 13 - KEY ACTIVITIES AND DATES Bidders to submit written question: 17 February 2026 to 17 April 2026 SARS to respond to bidders' written question: 18 February 2026 to 20 April 2026 Closing date: 12 May 2026
		Pg. 18 - Table 8B: Mandatory Evaluation Criteria for Tower D Cisco Partner Certification/ Accreditation The Bidder must confirm whether it holds a valid Cisco Global Gold Integrator or a Cisco Gold certificate, enabling it to provide the services for which it is bidding in Tower D.	Pg. 18 - Table 8B: Mandatory Evaluation Criteria for Tower D The Cisco accreditation requirement was removed as it was no longer valid due to changes in the Cisco Partner Programme, which resulted in legacy accreditation documentation no longer being issued in the same format from January 2026.
		Pg. 18 - Table 8B: Mandatory Evaluation Criteria for Tower D Cisco Partner Specialisation The Bidder must submit a certification letter from	Cisco Partner Specialisation The Bidder must submit a Channel Certification Letter from Cisco, proving they hold the following designation:

NO:	RE- ISSUED DOCUMENTS	Initial	Changes
		<p>Cisco, proving they hold the following specialisations:</p> <ul style="list-style-type: none"> Advanced Enterprise Networks Architecture Specialisation Secure Networking Specialisation 	<ul style="list-style-type: none"> Cisco Preferred Networking Partner
4.	SARS RFP 04-2025 -1-2 Business Requirement Specifications	<p>Pg. 15 – Technical Transformation</p> <p>The Bidder must take note that SARS has transformed <u>58 access sites</u> from the current MPLS network to the SD-WAN platform. The Service Provider will be expected to take over this part of the network during the transition period.</p>	<p>Pg. 15 – Technical Transformation</p> <p>The Bidder must take note that SARS has transformed <u>74 access sites</u> from the current MPLS network to the SD-WAN platform. The Service Provider will be expected to take over this part of the network during the transition period.</p>
5.	SARS RFP 04-2025 5-1-D Tower D Mandatory Response Template	<p>Pg. 8</p> <p>Cisco Partner Certification/ Accreditation The Bidder must confirm whether it holds a valid Cisco Global Gold Integrator or a Cisco Gold certificate, enabling it to provide the services for which it is bidding in Tower D.</p> <p>Cisco Partner Specialisation The Bidder must submit a certification letter from</p>	<p>Pg. 8</p> <p>Cisco Partner Certification/ Accreditation Removed from the scope</p> <p>Cisco Partner Specialisation The Bidder must submit a Channel Certification Letter from Cisco, proving they hold the following designation:</p> <ul style="list-style-type: none"> Cisco Preferred Networking Partner

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		<p>Cisco, proving they hold the following specialisations:</p> <ul style="list-style-type: none"> • Advanced Enterprise • Networks Architecture Specialisation <p>Secure Networking Specialisation</p>	
6.	SARS RFP 04-2025 5-2-V Tower V Technical Response Template	<p>Pg. 5 - If the Bidder has responded "Yes" to:</p> <p>Preferred Inbound Voice Carrier Provider. Then the Bidder must complete all sections of this document except Section 2.4.</p> <p>Preferred Outbound Voice Carrier Provider: Then the Bidder must complete all sections of this document, except sections 2.3.</p>	<p>The Technical Response Template has been revised to remove the references</p>
7.	SARS RFP 04-2025 5-3-D Tower D Pricing Response Template	-	<p>The Transformation Costs has been separated. A New Tab TV1.1 has been added. The pricing proposal provided in this tab (TD.1.1) will not form part of the pricing evaluation process.</p> <p><i>The number of SDWAN Branches has been updated to 74.</i></p>

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			<i>TD.3 to TD.6 Provision for pricing for Basic has been added.</i>
8.	SARS RFP 04-2025 5-3-V Tower V Pricing Response Template	-	<p>New Tabs for Tender Value for roll-up for:</p> <ul style="list-style-type: none"> • Primary VC • Preferred Inbound • Preferred Outbound <p>TV.1: Additional lines for Transitions costs</p> <p><i>These changes are to accommodate different bidding options and evaluating accordingly in line with the award methodology.</i></p> <p>TV.3 : The formula has been corrected.</p> <p>TV.3 to TV.6: National fixed volumes include the cellular volumes. The tender value for national fixed lines is proportionately calculated at 20% per operator (Between Cellular operators and National fixed).</p>
9.	SARS RFP 04-2025 5-3-C Tower C Pricing Response Template Category A	-	<p>New Tabs for Tender Value for roll-up for:</p> <ul style="list-style-type: none"> • Tender value ALL • Tender value SMS & MMS

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			<ul style="list-style-type: none"> Tender Value URL Tender Value USSD <p><i>These changes are to accommodate different bidding options and evaluating accordingly in line with the award methodology.</i></p> <p>TV.2: The formula has been corrected.</p>

Bidders should ensure that they use the latest versions of all provided documents when preparing their tender response.

Please direct all technical related inquiries to the Procurement Tender Office on email: tenderoffice@sars.gov.za.

Yours faithfully



NAME: MS DORAH KGOTSE

BUSINESS AREA HEAD ACQUISITION MANAGEMENT (ACTING)

DATE: 02 April 2026